

Planning home or yard improvements?

Call or Click Before You Dig!



New fence installation

Each year, we identify and investigate unauthorized activities (UAs) that occur close to our pipeline right-of-way. A UA is an activity that contravenes the Canada Energy Regulator (CER) safe digging regulations or that doesn't meet Trans Mountain's requirements for working safely near the pipeline. One of the most common causes for a UA is a ground disturbance carried out by a property owner or contractor without placing a locate request with a local one call service.

Fence post installation and replacement are the most common types of work on the right-of-way that often result in a UA. As with any ground disturbance activity to a depth of 30 centimetres or greater, a locate request must be placed with a local one call service before starting work. After a locate request has been made, Trans Mountain will locate and mark the pipeline to ensure the work doesn't impact the pipeline and that posts are not placed directly over the pipeline.

Another common UA is a vehicle or mobile equipment crossing over the pipeline. While this type of activity is allowed within the travelled portion of a highway or public road, off-road crossings require a locate request so we can assess the impact of the crossing activity on the pipeline. Additional protection measures like rig matting, additional cover or identification of an alternate crossing may be required.

Equipment like post-hole augers and mini excavators used for landscaping and home improvement projects both have the potential to contact and damage a buried pipeline. It's important to remember that a property owner or a hired contractor using this equipment is responsible for placing a locate request before starting work.

Under the CER Damage Prevention Regulations, property owners and land users hiring contractors are responsible for communicating to the contractor about the presence of a buried pipeline on the property and the requirement to make a locate request. It's important to have a clear understanding of who will make the locate request and make sure a copy of the one call ticket is on-site during work. For all work involving ground disturbance, Trans Mountain will issue a written permit in accordance with applicable regulations.



New fence installation

Please stay safe – place a locate request by calling your local one call service:

Utility Safety Partners (Alberta):
1.800.242.3447

BC 1 Call: 1.800.474.6886

ou consultez
ClickBeforeYouDig.com/fr

IMPORTANT Pipeline Safety

You may smell



- chemical or petroleum odours
- sulphur or rotten egg

You may see



- a pool of liquid near the right-of-way
- a rainbow sheen on water
- dead or discoloured vegetation

You may hear



- unusual noises such as roaring or hissing

IF YOU NOTICE ANY OF THESE WARNING SIGNS:

- Turn off vehicle engines
- Leave area immediately, on foot and crosswind, then upwind
- Warn others away
- Eliminate ignition sources (keyless door entry, cell phone or flashlight)
- Call 911 from a landline
- Call Trans Mountain's 24-hour emergency line

DO NOT: Re-enter the area;

Touch any liquid; Operate pipeline valves; Try to extinguish any fires.

Landowner Communications WHAT YOU NEED TO KNOW

At Trans Mountain, we use a variety of ways to connect with landowners who have the Trans Mountain pipeline right-of-way on their land.

- Every fall, Trans Mountain representatives provide annual information packages to landowners and occupants. This year, we are pleased to hand-deliver landowner packages once again.
- Each spring and fall, we issue a Landowner Update newsletter to all landowners and occupants along the pipeline route.
- This summer, we launched a dedicated landowner web page at transmountain.com/landowners. It provides helpful links and information related to specific landowner interests.

To ensure effective communication, we encourage landowners to reach out to our Land Department at landowners@transmountain.com or by phone at 1.866.268.3001 to provide any address changes or new contact information.

MAKING AN IMPACT in the Community

Trans Mountain has a long history of community connections and we are proud of the relationships we have built throughout our nearly 70 years of operation.

We strive to be good neighbours and give back to the communities where we live and work. Through our Community Investment Program, we support programs and initiatives that help build stronger communities. One such initiative is supporting United Way – an organization that brings people together to solve local problems and enhance the lives of those who live in our communities.

Last year, our employees and contractors raised more than \$130,000 for local pipeline communities, exceeding our \$100,000 goal. The successful campaign helped with much-needed assistance after the BC floods impacted several pipeline communities, along with the Expansion Project operations and construction. These funds provided crucial relief resources to those affected by the flooding.

We received the Workplace Excellence Award in 2022. This award recognizes noteworthy community initiatives that demonstrate industry excellence through management support, staff involvement and innovative approach to the employee and contractor-led United Way campaign. To learn more about Trans Mountain's Community Investment program, please visit transmountain.com.



Aerial view of pipeline right-of-way

A DAY IN THE LIFE of an aerial patroller

Trans Mountain's aerial patrol program plays a key role in ensuring pipeline safety through its diligent helicopter surveillance of the right-of-way. We sat down with Patrol Observer Janelle to learn more about her day-to-day responsibilities.

An aerial patroller's typical day is dependent on the weather; the pilot must ensure the conditions are safe for flight. Prior to starting the flight route, the patroller reviews approved permits and other confirmed notifications provided by Trans Mountain. When in the air, the aerial patroller makes observations and reports any conditions or activities that may impact the integrity of the pipeline, including natural hazards such as erosion, vegetation growth or changes in the depth of cover over the pipeline; these also include ground disturbance activities, such as excavation and construction, burning waste material, landscaping and fencing.



Aerial patrol helicopter

If a patroller observes ground disturbance activities within 30 metres of the pipeline centreline, a response procedure is initiated. As a first step, a photo of the area is taken. Next, contact is made with Trans Mountain's Pipeline team to determine whether the activity is permitted. If necessary, a Trans Mountain representative is immediately dispatched for an on-site investigation. This procedure is imperative in keeping people and the pipeline safe.

In the air no binoculars or technology are used. As a Patrol Observer for Trans Mountain, Janelle is required to have a keen eye, knowledge of the pipeline location and attention to detail. When she isn't patrolling 1,000 feet above the ground, she is typically in the office catching up on emails and following up with the Pipeline Protection team.

The message Janelle wants to share with everyone living or working near the pipeline is to always place a locate request prior to starting any ground disturbance work, be it digging a trench, crossing the right-of-way with a backhoe or installing a fence.

Pipeline Abandonment Regulatory UPDATE

Trans Mountain's Reclamation Trust (the Trust) was established in 2015. The Trust sets aside funds for future abandonment of the Trans Mountain Pipeline assets. Trans Mountain does not plan to abandon its pipeline system in the foreseeable future. Trans Mountain continues to collect funds as directed by the Canada Energy Regulator (CER).

In December 2021,
a total of
\$99.8 Million
was available
in the Trust.

Trans Mountain submits annual compliance filings to the CER in April of each year.

For more information please visit:

- cer-rec.gc.ca/en/index.html
- transmountain.com/pipeline-abandonment

Damage
Prevention is
a **SHARED**
Responsibility:

**Click
Before
YouDig.com**

BC 1 Call

1.800.474.6886

**Utility Safety
Partners
(Alberta)**

1.800.242.3447



TMEP Construction UPDATE

This year Trans Mountain passed a major milestone, moving past the halfway point of construction on the Trans Mountain Expansion Project. Our crews remain busy working in communities all along the pipeline right-of-way.

Thank you for your patience and cooperation as we continue with construction.

See what work is underway near you and sign up to receive monthly updates on work in your community at transmountain.com/map.



TRANSMOUNTAIN

In case of a pipeline emergency or to
report odours, call 24 hours: 1.888.876.6711