

Landowner Update

BC and Alberta
Fall 2025



Reporting Petroleum Odours

If you live near one of our facilities, you may occasionally smell petroleum odours, which may result from normal operations or routine maintenance. Odours can also indicate a pipeline emergency. Report odours by calling our 24-hr emergency line.



Help Keep Our Energy Infrastructure Safe

Report any unusual or suspicious activity near the pipeline right-of-way, including vandalism or abandoned packages, by calling 911 or your local enforcement agency.

Above two and right: Foreshore view of vessel loading at Westridge Marine Terminal (WMT); Burnaby Terminal manifold and aerial view of WMT with three ships loading



Trans Mountain Expansion Project: One Year of Delivering on Our Commitment

May 1, 2025, marks one year since the commercial launch of Trans Mountain's expanded pipeline system—a pivotal milestone that has enhanced Canada's global energy presence by enabling greater access for Canadian crude oil to international markets.

For more than 70 years, we have safely and reliably transported Canadian crude oil, connecting our country's energy resources to the world. With the Expansion Project now in service, our commitment to the highest standards of safety, environmental stewardship and community engagement remains unchanged.

Throughout this journey, we have built and sustained strong relationships in the communities where we live and work—engaging respectfully and meaningfully with landowners, Indigenous communities, local governments and other stakeholders.

This past year marks not only the culmination of years of dedicated work and collaboration, but the beginning of an exciting new chapter. As we move forward, we remain focused on strengthening our relationships and extend our sincere appreciation to our landowners—your continued support and cooperation help us operate safely and responsibly every day.



In case of a pipeline emergency or to report odours, call 24 hours: 1.888.876.6711

Notice of Access Requirements

Going Paperless

Each year, landowners receive multiple notices regarding access requirements for pipeline surveys, assessments and maintenance work.

Clear and timely communication is important—especially when it comes to keeping landowners and tenants informed about upcoming work on or near their property. To make this process more efficient, we plan to gradually transition our communication from paper notices regarding land access to text messages. They will contain the same information as the current paper notices, but cell phone delivery will be quick and less likely to be missed.

The change will not occur immediately.

Paper notices will continue for an extended period while we work over the next two years to enhance and refine our systems for a full transition to digital notifications for land access requirements. We will keep you informed as we move through the planning, testing and implementation phases of this change.

Landowners who wish to continue receiving paper notices—or prefer to receive them by email—will be accommodated. Other landowner communications, such as newsletters and information packages, will continue to be hand-delivered or distributed by regular mail.

If you have any questions or concerns, please contact us at landadministration@transmountain.com.



Private Land Access During Emergency Exercises: A Key to Effective Response

The most effective emergency strategy is prevention. However, in the unlikely event of an incident, we are prepared to respond quickly with detailed emergency procedures, specialized equipment and trained professionals. As part of our robust Emergency Management Program, we have developed Geographic Response Plans (GRPs). These plans enable timely and effective response by identifying resources at risk, response tactics, implementation strategies and geographical details—also known as “control points.”

Each year, our Emergency Management team conducts exercises simulating real-world spill scenarios, using geographical control points to test response times, coordination with agencies and the effectiveness of containment strategies.

Control points play a critical role in spill response. These are strategically designated locations that facilitate rapid deployment of equipment, such as booms and skimmers, to support containment, mitigation and recovery efforts.

When control points are located on private land, timely access becomes a critical factor in ensuring a rapid response during both drills and actual incidents. Coordinating with landowners, securing access permissions and following applicable regulations are all key to using these sites effectively.

By integrating control points into our training, emergency teams refine their procedures and strengthen preparedness—ensuring swift, coordinated action in the event of a real emergency.

As part ongoing preparedness efforts, we continue to assess current control points and identify new locations. We invite landowners who are open to having their property accessed during emergency response drills to contact us at landowners@transmountain.com.

Top images: June deployment exercise drill

Damage Prevention: Common Ground Disturbance Activities

Living or working near a pipeline comes with a shared responsibility to help prevent damage to buried utilities and keep our communities safe. Whether you're digging, building or planning a project near the pipeline right-of-way, knowing what permissions are required—and who to contact—can help prevent damage and ensure safety.

While pipelines are the safest method for transporting petroleum products, they can be at risk of damage caused by unauthorized excavation or ground disturbance activities such as off-road vehicle crossings and fence installations.

Vehicle Crossings

One common activity that can impact pipeline safety is vehicle or equipment crossings on the pipeline right-of-way. While crossings on designated public

roads are generally safe, any off-road crossings—on private land, construction sites or remote access routes—require a prior assessment by Trans Mountain.

These assessments help determine if protective measures are needed, such as rig matting, increased cover or alternate routing. Unauthorized crossings of the pipeline right-of-way can put people, property and the environment at risk.

Fence Installation

Fence installation and replacement are among the most frequent ground disturbance activities that pose risks to underground utilities. Whether you're repairing a damaged fence, replacing livestock fencing or installing a garden enclosure, it's important to understand the potential hazards.

Pounding new fence posts into the ground can damage buried infrastructure, while removing old ones may alter soil conditions and expose underground utilities. Accidentally striking a pipeline, power line or gas line is more than just inconvenient—it can cause property damage, serious injury or even be fatal.

To help prevent damage to buried utilities and protect yourself and others, always click or call before you dig. In British Columbia and Alberta, a minimum of three working days' notice is required. Submit a One Call request online at clickbeforeyoudig.com or contact your local One Call centre:

- In Alberta call 1.800.242.3447
- In BC call 1.800.474.6886



From Gardens to Fences: Learn How to Dig Smart and Stay Safe

Whether you are planting a garden, installing a fence or tackling a bigger project, it's important to understand what lies beneath your work area.

Our new interactive 20-minute online guide is designed to help landowners stay safe and informed. You'll learn about the pipeline right-of-way, the regulated 30-metre prescribed area and the permissions required before digging or building. The guide also covers signs of a pipeline emergency and what to do if you suspect one.

It's quick, easy and could help you avoid costly mistakes—while protecting your land, the environment and your community.



Take our online training: transmountain.com/interactive-dig-safe-training

Images: Digging smart and staying safe whether gardening, farming or fence building

Engaging Landowners: 2025 Story Contest

We look for meaningful ways to connect with landowners and hear directly from those who live and work near the Trans Mountain pipeline. Your stories and insights help us improve communications and promote safety.

This spring, we invited landowners to share their personal experiences about working safely around the Trans Mountain pipeline. We were truly impressed by the thoughtfulness and engagement from everyone who contributed. The creativity and insight in the responses far exceeded our expectations.

We're delighted to announce our grand prize winner—Troy from Surrey, BC—whose poem is featured below. Congratulations Troy!

Thank you once again to all who took the time to participate. We look forward to hearing more stories and continuing to build strong relationships rooted in safety and shared responsibility.

Poem by Troy

"Now this is a story, all true and fair,
'Bout how our backyard got some love and flair.
And I'd like to take a minute, just sit right there,
I'll tell you how Trans Mountain made us fully aware.

In Fraser Heights Surrey, born and raised,
Our backyard's where we spent most of our days.
Plantin' and buildin', relaxin' all cool,
Dreamin' of a court where we could shoot hoops after school.

When a big reno came, we knew what to do—
We called BC One Call, that much is true.
They said, "We'll connect you to Trans Mountain with care,"
And soon our permit file was floatin' mid-air.

We met Miguel—yo, what a great guy!
He walked us through each step, we didn't even try.
From pavers to hedges (we planted 105!),
New grass, dining, and ties—it all came alive.

The team was safe, respectful and smart,
They managed our contractors right from the start.
With safety the mission and info to share,
We felt supported, like they truly care.

If you've got a yard and a project in mind,
Dig Safe Month's perfect—don't be blind!
Call BC One Call, they'll guide the way,
And Trans Mountain's team will save your day.

(And now we shoot hoops where grass used to lay!)

As a federal Crown corporation, Trans Mountain is committed to providing information in both of Canada's official languages. Please scan the QR code to view the French version.

Comme société d'État fédérale, Trans Mountain s'engage à fournir des renseignements dans les deux langues officielles du Canada. Balayez le code QR pour afficher la version en français.

Scan
Balayez



Regulatory Update

Planning for the Future: Pipeline Abandonment

Established in 2015, Trans Mountain's Reclamation Trust sets aside funds for future abandonment of pipeline assets. As of January 1, 2025, a total of \$130.5 million was available in the Reclamation Trust.

While there are no plans to abandon the pipeline system in the foreseeable future, we collect funds as directed by the Canada Energy Regulator.

We look to landowners, occupants and land managers to help develop an approach that serves the public interest while minimizing environmental impact.

If you have any questions, comments or suggestions about pipeline abandonment, please contact us at 1.866.268.3001 or landowners@transmountain.com.

For more information, please visit:

- transmountain.com/pipeline-abandonment
- cer-rec.gc.ca/en/applications-hearings/pipeline-abandonment/index.html

