Trans Mountain is monitoring the impact of construction on pipeline communities through a series of indicators identified in the Socio-Economic Effects Monitoring Plan. This Project impact information is gathered for each three-month period in a regional Socio-Economic Monitoring Report. Highlights from the quarterly regional report are provided here.

Go to/click here transmountain.com/socio-economic-reports to view the complete Socio-Economic Monitoring Report for this region.

Health and safety for our workers, their families and communities is a top priority while maintaining safe construction activities during COVID-19. Trans Mountain and its Project contractors are adopting government and company health and safety measures to protect its workforce and ensure work can safely continue.
Project-related dust near Burnaby Terminal and in Fraser Heights. • Burnaby Terminal resident complained about light shining in window; noise from trucks in the Meadowood neighbourhood and noise from a security speaker on Eastlake Dr. near the Gaglardi Way Overpass. • Vibration potentially causing damage to septic lines and other utilities along United Blvd.

Trans Mountain is working to ensure compliance with bylaws and requirements. Trans Mountain will work with stakeholders to resolve and address such complaints where practical. For example, dust control measures have been enacted, potential septic line damage is being investigated and the speaker on Eastlake Dr. has been muted.

Project-related buses causing traffic delays on Greystone Dr. • Lack of parking on Burbidge St. in Coquitlam and Hartley Ave. due to Project workers parking; workers parking on residential streets near WMT. • Project-related trucks turning around and staging in business parking lots along United Blvd., Hartley Ave. and Fawcett St.; shuttle buses blocking dropoff/pickup zone at Lake City Way Skytrain Station. • Complaints about chip in windshield from rock/debris on United Blvd. and rocks causing vehicle tire puncture near Burnaby Terminal. • Complaint about bike lanes being blocked along Gaglardi Way and Bayview Dr. due to construction. Complaint regarding cyclist access under Port Mann Bridge. • Project-related truck blocking business access on United Blvd.

Contractors have a Traffic Management Plan that addresses public protection measures, access roads/routes to the construction site and Traffic Control Plans for each work zone that consider potential impacts with mitigation. Trans Mountain works with the contractor to ensure traffic-related requirements are met. Each complaint is examined to provide additional information and/or appropriate followup. For example, Project drivers will be reminded that they must obey traffic laws and signage; Trans Mountain will followup regarding vehicle parking safety; additional parking areas have been opened on Hartley Ave., bike lanes on Bayview Dr. are closed due to construction equipment but a crosswalk has been opened to allow safe passage. Related to business impacts, Trans Mountain will increase monitoring and will install signs to deter traffic from blocking the road.

Inappropriate conduct of flaggers and an additional worker on United Blvd.

The Worker Code of Conduct specifies that all workers are ambassadors of the Project, and that people living in the Project vicinity must be treated with respect and consideration. In this instance, the issue has been shared with the traffic management team for followup.