



TRANSMOUNTAIN

Monitoring Socio-Economic Impacts of Construction

Lower Mainland Region Highlights

Reporting Period: April–June 2023

Construction related to the Trans Mountain Expansion Project is underway in your region.

Trans Mountain and its contractors make it a top priority to protect our workers and communities by following government and company health and safety measures as construction continues.

Trans Mountain is monitoring the impact of construction on pipeline communities through a series of indicators identified in the Socio-Economic Effects Monitoring Plan. This Project impact information is gathered for each three-month period in a regional Socio-Economic Monitoring Report. Highlights from the quarterly regional report are provided here.

Go to/click here transmountain.com/socio-economic-reports to view the complete Socio-Economic Monitoring Report for this region.



Workers On-Site Per Day **1,810** (Average over quarter)

Three-Month Total of Worker Days On-Site in Reporting Period



Anticipated Worker Days On-Site in the Next Reporting Period*



approx. 1,179 workers per day

approx. 1,046 workers per day

approx. 753 workers per day

* Estimate at end of reporting period; subject to change.

Worker Accommodation Nights



Total Living Out Allowance Paid to Workers





Worker Health and Medical Services

Number of Times Sent to Local Health Care Facility



Use of Ambulance or Other Public Emergency Transport



Vehicles

Vehicles Parked in Staging Area*
(Daily Average)

385

* Personal vehicles. Vehicle numbers based on average of mid- and end-of-month counts.



Workers Transported from Staging Area to Job Site
(Daily Average)

1,091



Construction Inquiries and Topics*

Trans Mountain is committed to addressing any complaints related to operations and construction.

Total number for this Quarter



Sensory Disturbances



Project-related noise, vibration, light, odour or dust in various areas of Langley, Surrey, Coquitlam and Burnaby, including in relation to West Munday horizontal directional drill (HDD), Salmon River HDD, Redwoods Golf Course, Redwoods neighbourhood, Government Street, 88th Avenue, Fraser Heights, Meadowood neighbourhood. Dust and odour near Burnaby terminal.

Trans Mountain will followup on dust, light, noise, vibration or odour complaints to confirm their relation to Project construction activity. Trans Mountain is monitoring to ensure compliance with bylaws and requirements. Trans Mountain will work with stakeholders to resolve and address such complaints, where practical. Each complaint is examined to provide additional information and/or appropriate followup. Examples of followup and responses include providing additional information on reclamation of trees in relation to resident's noise buffer; deploying additional water trucks and sweepers to enhance dust management and road cleaning; investigating and correcting time windows of hydrovac activity; investigating and providing information regarding Burnaby Terminal tank activity and monitoring wind conditions for future similar activity.

Worker Conduct



Worker throwing cigarette from work vehicle.

Trans Mountain will continue to follow up on conduct and driving concerns. In this instance, the Trans Mountain contractor identified the driver and will take appropriate disciplinary steps. Team members were reminded about the importance of properly disposing of cigarettes.

* Socio-economic topics related to community impacts only. Data in this report is reflective of activities specific to active construction of the Trans Mountain Expansion Project. Data does not reflect Trans Mountain's ongoing operations and maintenance or inquiries related to future construction.

† Inquiries from same individual/household on same topic are considered same inquiry. May be multiple inquiries on similar theme.



Construction Inquiries and Topics*

Trans Mountain is committed to addressing any complaints related to operations and construction.

Business Impacts



Feedback about Project-related impacts to businesses, including golf course water leak; issues with underground sprinklers; loss of revenue due to construction.

Trans Mountain worked with the business to ensure they had a temporary supply of water until the issue was resolved. Trans Mountain worked to resolve the sprinkler issue. Trans Mountain worked with the individual regarding how to submit a claim for impact to business revenue.

Traffic



Project-related traffic, access constraints, bike lane closures, driving conduct, idling, parking, vehicle and property impacts, or dirt on roads in various areas of Langley, Surrey, Coquitlam and Burnaby, including in relation to access to Bainbridge temporary parking site, Halston Court, business parking lots, Cliff Avenue, Government Street, Broadway, Fraser Heights, Telegraph Trail, 216 Street and 96 Avenue.

Trans Mountain will follow up on traffic-related concerns. Contractors have a Traffic Management Plan that addresses public protection measures, access roads/routes to the construction site and Traffic Control Plans for each work zone, which consider potential impacts with mitigation. Trans Mountain follows with the contractor to ensure requirements are being met. Each complaint is examined to provide additional information and/or appropriate followup. Examples of followup and responses include a traffic manager visiting site to view traffic impacts and a change made in traffic patterns; workers reminded to be respectful when driving, including stopping for pedestrians; investigation of rock allegedly hitting vehicle windshield; followup with individuals regarding the speeding and damaged vehicle; management personnel staged at parking facility to monitor situation; driving-related reminders (including parking reminders) included in daily safety bulletin or team communications; additional street sweepers and road cleaning.

Land and Resource Use



Residential property concerns in Surrey, including lawn damage from traffic control; sign left on lawn; wildlife from right-of-way in garage.

Trans Mountain will continue to follow up on property-related concerns. Each complaint is examined to provide additional information and/or appropriate followup. Examples of followup include that Trans Mountain will ensure the damaged lawn is restored once work in the area is complete.

HEALTH AND SAFETY IS A SHARED RESPONSIBILITY.

transmountain.com | info@transmountain.com | 1.866.514.6700

