

**Construction related to the Trans Mountain Expansion Project is underway in your region.**

Health and safety for our workers, their families and communities is a top priority while maintaining safe construction activities during COVID-19. Trans Mountain and its Project contractors are adopting government and company health and safety measures to protect its workforce and ensure work can safely continue.

Trans Mountain is monitoring the impact of construction on pipeline communities through a series of indicators identified in the Socio-Economic Effects Monitoring Plan. This Project impact information is gathered for each three-month period in a regional Socio-Economic Monitoring Report. Highlights from the quarterly regional report are provided here.

Go to/click here [transmountain.com/socio-economic-reports](https://transmountain.com/socio-economic-reports) to view the complete Socio-Economic Monitoring Report for this region.



Workers On-Site Per Day **1,675** (Average over quarter)

Three-Month Total of Worker Days On-Site in Reporting Period

**130,830**

**59%**

Local and Regional Workers

**41%**

Other (Outside Local and Regional Communities)

**5%**

Indigenous

**95%**

Non-Indigenous

Anticipated Worker Days On-Site in the Next Reporting Period\*

**Apr**



**43,960** (approx. 1,690 workers per day)

**May**



**38,970** (approx. 1,500 workers per day)

**Jun**



**40,755** (approx. 1,570 workers per day)

\* Estimate at end of reporting period; subject to change.

Worker Accommodation Nights



Total Living Out Allowance Paid to Workers





## Worker Health and Medical Services

Number of  
Times Sent to  
Local Health  
Care Facility



Use of  
Ambulance  
or Other Public  
Emergency  
Transport



## Vehicles

Vehicles Parked  
in Staging Area\*  
(Daily Average)

713

\* Personal vehicles.  
Vehicle numbers based  
on average of mid- and  
end-of-month counts.



Workers Transported from  
Staging Area to Job Site  
(Daily Average)

830



## Construction Inquiries and Topics\*

Trans Mountain is committed to  
addressing any complaints related  
to operations and construction.

Total  
number for  
this  
Quarter



\* Socio-economic topics related  
to community impacts only.  
Data in this report is reflective  
of activities specific to  
active construction of the  
Trans Mountain Expansion  
Project. Data does not reflect  
Trans Mountain's ongoing  
operations and maintenance  
or inquiries related to future  
construction activities.

† Inquiries from same  
individual/household on  
same topic are considered  
same inquiry. May be multiple  
inquiries on similar theme.

Sensory  
Disturbances



Residents complained about odour and noise coming from Burnaby Terminal, noise from work on weekends near Fraser Heights, and noise and vibration from construction on United Blvd. • Meadowood resident complained about lights from Burnaby Terminal shining in window. • United Blvd business complained about impacts of vibration from construction.

Trans Mountain is working to ensure compliance with bylaws and requirements. Trans Mountain will work with stakeholders to resolve and address such complaints where practical. For example, the pump near Burnaby Terminal has been replaced with a quieter model and lights impacting Meadowood are being examined to see if they can be adjusted.



Traffic/  
Driving

Signage visible on Burbidge Street and damage to car from bottoming out on United Blvd. • Traffic on Gaglardi Way and in Meadowood neighbourhood. • Project-related vehicles not obeying traffic laws near Westridge Terminal and Burnaby Terminal; trucks parked on Shellmont. • Chip in windshield from rock and debris near Greystone and Burnaby Terminal, and businesses complained about bump in road causing cars to bottom out. • Flaggers not functioning properly; concern about signage for traffic along United Blvd. • Project-related vehicles parking on private property on Hartley and Fawcett; lack of visibility for businesses along United Blvd. • Business Access issues on United Blvd. • Tire damage due to pothole on Burbidge St., Coquitlam.

Contractors have a Traffic Management Plan that addresses public protection measures, access roads/routes to the construction site and Traffic Control Plans for each work zone which consider potential impacts with mitigation. Trans Mountain follows up with the contractor to ensure traffic-related requirements are being met. Each complaint is examined to provide additional information and/or appropriate followup. For example, Project drivers will be reminded they must obey traffic laws and signage; Trans Mountain will follow up regarding vehicle parking safety; traffic control is ongoing in Meadowood; and the pothole on Burbidge St. has been repaired.

Worker  
Conduct



Project worker inappropriate conduct on private property.

The Worker Code of Conduct specifies that all workers are ambassadors of the Project, and that people living near the Project must be treated with respect and consideration during Project construction. In this instance, the driver was removed from site and was not permitted to return.

Local  
Infrastructure/  
Services



**Safety of Project Area within City of Coquitlam.** Trans Mountain is regularly engaging with City of Coquitlam regarding any identified issues. Each complaint is examined to provide additional information and/or appropriate followup. For example, regarding a complaint of a wheelchair being stuck in the sand, contractor has paved the area to make it more accessible. Trans Mountain presented a corrective action plan to the City of Coquitlam, including daily audits of worksites, business driveways and roadways and in-depth weekly audits the City can attend. Any new safety or accessibility concerns are identified and information is provided on a daily basis via email, including anticipated timelines for any repairs.

COMMITTED TO SAFETY SINCE 1953.

[transmountain.com](http://transmountain.com) | [info@transmountain.com](mailto:info@transmountain.com) | 1.866.514.6700



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