

**Construction related to the Trans Mountain Expansion Project is underway in your region.**

Trans Mountain and its contractors make it a top priority to protect our workers and communities by following government and company health and safety measures as construction continues.

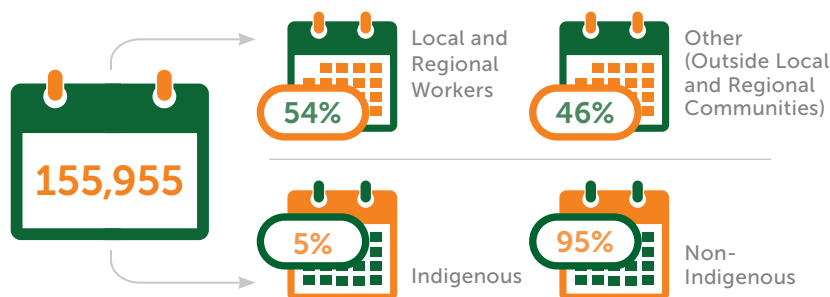
Trans Mountain is monitoring the impact of construction on pipeline communities through a series of indicators identified in the Socio-Economic Effects Monitoring Plan. This Project impact information is gathered for each three-month period in a regional Socio-Economic Monitoring Report. Highlights from the quarterly regional report are provided here.

Go to/click here [transmountain.com/socio-economic-reports](https://transmountain.com/socio-economic-reports) to view the complete Socio-Economic Monitoring Report for this region.



Workers On-Site Per Day **2,000** (Average over quarter)

Three-Month Total of Worker Days On-Site in Reporting Period



Anticipated Worker Days On-Site in the Next Reporting Period\*

\* Estimate at end of reporting period; subject to change.



Worker Accommodation Nights



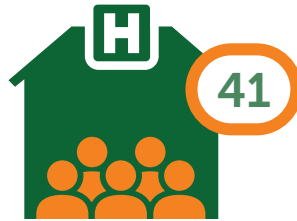
Total Living Out Allowance Paid to Workers





## Worker Health and Medical Services

Number of  
Times Sent to  
Local Health  
Care Facility



Use of  
Ambulance  
or Other Public  
Emergency  
Transport



## Vehicles

Vehicles Parked  
in Staging Area\*  
(Daily Average)

644

\* Personal vehicles.  
Vehicle numbers based  
on average of mid- and  
end-of-month counts.



Workers Transported from  
Staging Area to Job Site  
(Daily Average)

771



## Construction Inquiries and Topics\*

Trans Mountain is committed to  
addressing any complaints related  
to operations and construction.

Total  
number for  
this  
Quarter



Sensory  
Disturbances

**Project-related dirt and mud on Surrey streets, Surrey air quality, noise and vibration, light coming from WMT, construction noise in Meadowood and Coquitlam.** • Residents near Redwoods Golf Course complained about after-hours noise and vibration from HDD and noise from Project-related security system at night. • Dust and debris in Fraser Heights and along United Blvd.

Trans Mountain is working to ensure compliance with bylaws and requirements. Trans Mountain works with stakeholders to resolve and address such complaints where practical. For example, the loudspeaker close to Redwoods has been turned off, so will no longer be triggered by movement. The street sweeper in Surrey has been advised and will be paying particular attention to the areas mentioned.



Traffic

**Cars driving in pedestrian and bike lanes near Government St., speeding, traffic and general complaints about detours as a result of Government St. and Hartley Ave. closure; directional signage falling over along United Blvd.** • Chip in windshield from rock and debris on United Blvd. and rocks causing vehicle tire puncture near Burnaby Terminal. • Project-related truck blocking access to business on United Blvd. • Resident complained about bike lanes being blocked along Gagliardi and Bayview Dr. due to construction. Complaint regarding access under the Port Mann Bridge.

Contractors have a Traffic Management Plan that addresses public protection measures, access roads/routes to the construction site and Traffic Control Plans for each work zone that consider potential impacts with mitigation. Trans Mountain follows up with the contractor to ensure traffic-related requirements are met. Each complaint is examined to provide additional information and/or appropriate followup. For example, road closures are being evaluated to review possible improvement measures. Traffic inspectors will monitor road closure areas daily to ensure roads are safe.



Business  
Impacts

**Confrontation between Project worker and local business employee.**

The Worker Code of Conduct specifies that all workers are ambassadors of the Project and that people living nearby must be treated with respect and consideration during construction. In this instance, the issue has been shared with the contractor for followup.



Worker  
Conduct

**Hartley Ave. businesses complained about trucks having difficulty navigating into their driveways, Hartley Ave. business complained about needing consistent access to its building; businesses on Government St. complained about decreased access to their buildings.**

Each complaint is examined to provide additional information and/or appropriate followup. For example, traffic inspectors will monitor road closure areas daily to ensure roads are safe.



Access

\* Socio-economic topics related to community impacts only. Data in this report is reflective of activities specific to active construction of the Trans Mountain Expansion Project. Data does not reflect Trans Mountain's ongoing operations and maintenance or inquiries related to future construction.

† Inquiries from same individual/household on same topic are considered same inquiry. May be multiple inquiries on similar theme.

COMMITTED TO SAFETY SINCE 1953.

[transmountain.com](https://transmountain.com) | [info@transmountain.com](mailto:info@transmountain.com) | 1.866.514.6700



TRANSMOUNTAIN