



TRANSMOUNTAIN

Monitoring Socio-Economic Impacts of Construction

# Lower Mainland Region Highlights

Reporting Period: July–September 2023

Construction related to the Trans Mountain Expansion Project is underway in your region.

Trans Mountain and its contractors make it a top priority to protect our workers and communities by following government and company health and safety measures as construction continues.

Trans Mountain is monitoring the impact of construction on pipeline communities through a series of indicators identified in the Socio-Economic Effects Monitoring Plan. This Project impact information is gathered for each three-month period in a regional Socio-Economic Monitoring Report. Highlights from the quarterly regional report are provided here.

Go to/click here [transmountain.com/socio-economic-reports](https://transmountain.com/socio-economic-reports) to view the complete Socio-Economic Monitoring Report for this region.



Workers On-Site Per Day **1,345** (Average over quarter)

Three-Month Total of Worker Days On-Site in Reporting Period



Anticipated Worker Days On-Site in the Next Reporting Period\*



approx. 648 workers per day

approx. 457 workers per day

approx. 286 workers per day

\* Estimate at end of reporting period; subject to change.

Worker Accommodation Nights



Total Living Out Allowance Paid to Workers





## Worker Health and Medical Services

Number of Times Sent to Local Health Care Facility



Use of Ambulance or Other Public Emergency Transport



## Vehicles

Vehicles Parked in Staging Area\*  
(Daily Average)

518

\* Personal vehicles. Vehicle numbers based on average of mid- and end-of-month counts.



Workers Transported from Staging Area to Job Site  
(Daily Average)

1,377



## Construction Inquiries and Topics\*

Trans Mountain is committed to addressing any complaints related to operations and construction.

Total number for this Quarter



Sensory Disturbances



Project-related dust, debris, vibration, noise, odour or light in various areas of Burnaby, Langley, Surrey, including in relation to Burnaby Terminal, Westridge Marine Terminal, Redwoods Golf Course, Fraser Brunette Regional Greenway, Fraser Heights, Glover Road, Salmon River HDD and Meadowood.

Trans Mountain is monitoring to ensure compliance with bylaws and requirements. Trans Mountain works with stakeholders to resolve and address such complaints where practical. Each complaint is examined to provide additional information and/or appropriate followup. Examples of followup and responses include adjusting lighting at Westridge Marine Terminal and investigating damage claims related to vibration.

\* Socio-economic topics related to community impacts only. Data in this report is reflective of activities specific to active construction of the Trans Mountain Expansion Project. Data does not reflect Trans Mountain's ongoing operations and maintenance or inquiries related to future construction.

† Inquiries from same individual/household on same topic are considered same inquiry. May be multiple inquiries on similar theme.



# Construction Inquiries and Topics\*

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Worker  
Conduct



## Conduct of traffic control worker; general conduct of a worker.

Complaints regarding worker conduct in community are investigated to determine appropriate disciplinary action.

Traffic/Driving/  
Business Impacts



## Project-related traffic, idling, trucks turning around, traffic patterns and road closures, or business loss or rent owed in various Burnaby areas, including in relation to Wembley Estates, Halston Court, Government Street, and Broadway between Arden and Underhill Avenues.

Contractors have a Traffic Management Plan that addresses public protection measures, access roads/routes to the construction site and Traffic Control Plans for each work zone which consider potential impacts with mitigation. Trans Mountain follows up with the contractor to ensure requirements are being met. Each complaint is examined to provide additional information and/or appropriate followup. Examples of followup and responses include reminder sent about anti-idling policy; raising traffic reminder about turnarounds in Halston Court to construction team; providing information about road opening plans; following up to ensure outstanding rent is paid; and evaluation of business impact claims

Environmental  
Concerns



## Hydrovac pipe emitting liquid and sediment onto road in Burnaby.

Trans Mountain will follow up on community concerns related to construction environmental issues. Environmental mitigation measures are outlined in Project Environmental Protection Plans. The complaint was investigated.

HEALTH AND SAFETY IS A SHARED RESPONSIBILITY.

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