

Monitoring Socio-Economic Impacts of Construction

Lower Mainland Region Highlights

Reporting Period: October-December 2021

Construction related to the **Trans Mountain Expansion Project** is underway in your region.

Health and safety for our workers, their families and communities is a top priority while maintaining safe construction activities during COVID-19. Trans Mountain and its Project contractors are adopting government and company health and safety measures to protect its workforce and ensure work can safely continue.

Trans Mountain is monitoring the impact of construction on pipeline communities through a series of indicators identified in the Socio-Economic Effects Monitoring Plan. This Project impact information is gathered for each three-month period in a regional Socio-Economic Monitoring Report. Highlights from the quarterly regional report are provided here.

Go to/click here transmountain.com/ socio-economic-reports

to view the complete Socio-Economic Monitoring Report for this region.



Workers On-Site Per Day

quarter)

Three-Month Total of **Worker Days** On-Site in Reporting Period



Anticipated **Worker Days** On-Site in the Next Reporting Period*

* Estimate at end



28.770

workers per day approx

31,205 1,300 workers per day

> approx 1,484 per day

approx

1.107

of reporting period; subject to change.



Worker Accommodation **Nights**









Worker Health and Medical Services

Number of **Times Sent to** Local Health Care Facility



Use of Ambulance or Other Public **Emergency Transport**





Vehicles

Vehicles Parked in Staging Area*

(Daily Average)

* Personal vehicles. on average of mid- and end-of-month counts.



Workers Transported from Staging Area to Job Site

(Daily Average)





Construction Inquiries and Topics*

Trans Mountain is committed to addressing any complaints related to operations and construction.

Total number for this Quarter





Residents complained about pounding noise in Forest Grove, truck noise near the Burnaby tunnel and security sensor noise in Burnaby. • Noise from Project related vehicles disturbing businesses. • Noise related to construction traffic on Cliff Avenue.

• Noise related to workers' music near Commissioner Street.

Trans Mountain is working to ensure compliance with all requirements. Trans Mountain will work with stakeholders to resolve and address such complaints where practical. For example, Trans Mountain is investigating the pounding noise in Forest Grove. The truck noise near Burnaby tunnel was due to a late delivery and was followed up with the contractor. The security sensor in Burnaby was disabled and security monitoring approach was adapted in that area.



Traffic/ Driving



Mud on truck tires leaving Burnaby Terminal. • Non-adherence to stop sign at Underhill and Forest Grove. • Lack of lines on the road near intersection of United Boulevard and King Edwards. • Backup of traffic in front of Burnaby Terminal. • Chip in windshield from rock and debris near Greystone and Burnaby Terminal. • Bump in road impacting cars. Project-related vehicles blocking access to businesses; parking in business parking lots.

Driving safety of Project-related bus near Burnaby Terminal. • Construction debris resulted in flat tires on United Boulevard. • Safety fence blocking visibility of United Boulevard business and creating safety concern.

Contractors have a Traffic Management Plan that addresses public protection measures, access roads/routes to the construction site and Traffic Control Plans for each work zone which consider potential impacts with mitigation. Trans Mountain follows up with the contractor to ensure traffic-related requirements are being met. Each complaint is examined to provide additional information and/or appropriate followup. For example, adjustments were made to safety fence to help increase visibility to the business. Road lines related to United Boulevard and King Edward were re-painted. Followup occurs with individuals with windshield damage complaints regarding reimbursement. Wheel wash and street cleaning are ongoing at Burnaby Terminal.

Socio-economic topics related to community impacts only. Data in this report is reflective of activities specific to active construction of the Trans Mountain Expansion Project. Data does not reflect Trans Mountain's ongoing operations and maintenance or inquiriesrelated to future construction activities

† Inquiries from same individual/household on same topic are considered same inquiry. May be multiple inquiries on similar theme

Worker Conduct



Inappropriate language by Project-related worker (flagger) to road user.

The Worker Code of Conduct specifies that all workers are ambassadors of the Project, and that people living near the Project must be treated with respect and consideration during Project construction. Trans Mountain followed up with contractor asking them to remind flaggers regarding acceptable conduct.

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