



TRANSMOUNTAIN

Monitoring Socio-Economic Impacts of Construction

Lower Mainland Region Highlights

Reporting Period: October–December 2024

Construction related to the Trans Mountain Expansion Project is underway in your region.

Trans Mountain and its contractors make it a top priority to protect our workers and communities by following government and company health and safety measures as construction continues.

Trans Mountain is monitoring the impact of construction on pipeline communities through a series of indicators identified in the Socio-Economic Effects Monitoring Plan. This Project impact information is gathered for each three-month period in a regional Socio-Economic Monitoring Report. Highlights from the quarterly regional report are provided here.

Go to/click here transmountain.com/socio-economic-reports to view the complete Socio-Economic Monitoring Report for this region.



Workers On-Site Per Day **805** (Average over quarter)

Three-Month Total of Worker Days On-Site in Reporting Period

54,710

47%

Local and Regional Workers

53%

Other (Outside Local and Regional Communities)

5%

Indigenous

95%

Non-Indigenous

Anticipated Worker Days On-Site in the Next Reporting Period*

Jan



4,830 (approx. 186 workers per day)

Feb



2,980 (approx. 115 workers per day)

Mar



1,580 (approx. 61 workers per day)

* Estimate at end of reporting period; subject to change.

Worker Accommodation Nights



Total Living Out Allowance Paid to Workers





Worker Health and Medical Services

Number of Times Sent to Local Health Care Facility



Use of Ambulance or Other Public Emergency Transport



Vehicles

Vehicles Parked in Staging Area*
(Daily Average)

251

* Personal vehicles. Vehicle numbers based on average of mid- and end-of-month counts.



Workers Transported from Staging Area to Job Site
(Daily Average)

420



Construction Inquiries and Topics*

Trans Mountain is committed to addressing any complaints related to operations and construction.

Total number for this Quarter



Sensory Disturbances



Project-related vibration, dust and noise in Surrey (Fraser Heights) and Burnaby (Westridge Marine Terminal).

Trans Mountain monitors to ensure compliance with bylaws and requirements. Trans Mountain works with stakeholders to resolve and address such complaints, where practical. Each complaint is examined to provide additional information and/or appropriate followup. Examples of responses include investigating damage claims, employing mitigation where practicable, noise sources and asking for additional feedback if noise continues.

Recreation Access



Bike trail access in Coquitlam

Trans Mountain follows up with stakeholders to resolve and address Project complaints where practical. Each complaint is examined to provide additional information and/or appropriate followup.

* Socio-economic topics related to community impacts only. Data in this report is reflective of activities specific to active construction of the Trans Mountain Expansion Project. Data does not reflect Trans Mountain's ongoing operations and maintenance or inquiries related to future construction.

† Inquiries from same individual/household on same topic are considered same inquiry. May be multiple inquiries on similar theme.



Construction Inquiries and Topics*

Trans Mountain is committed to addressing any complaints related to operations and construction.

Worker
Conduct



Driving and verbal conduct in Burnaby.

Trans Mountain will continue to follow up on worker-related complaints. Complaints regarding worker conduct in the community are investigated internally to determine appropriate disciplinary action.

Traffic/
Driving



Project-related traffic in Fraser Heights and Burnaby; Project-related trucks turning around in road and muddy driveway in Township of Langley.

Contractors have a Traffic Management Plan that addresses public protection measures, access roads/routes to the construction site and Traffic Control Plans for each work zone that consider potential impacts with mitigation. Trans Mountain follows up with the contractor to ensure traffic-related requirements are met. Each complaint is examined to provide additional information and/or appropriate followup. For example, regarding trucks turning around in a road, crews have been reminded to use the main roads and not side streets.

Environmental
Concerns



Turbid discharge flowing from Burnaby Mountain; concern regarding alleged well water contamination in Township of Langley.

Trans Mountain follows up on community concerns related to construction environmental issues. Environmental mitigation measures are outlined in Project Environmental Protection Plans. Trans Mountain confirmed a water treatment plant and pumps are in place for construction at Burnaby Terminal and heavy rains contributed to the issue. This has been reported to the regulator. Planning and mitigation will be reviewed and adjusted as needed. Trans Mountain investigated alleged well water contamination.

Local
Infrastructure/
Services



Sinkholes on road in Township of Langley.

Trans Mountain follows up on road infrastructure-related concerns. Trans Mountain team member confirmed a sinkhole was discovered and investigated. The hole was backfilled and fencing was installed to enable monitoring through the winter.

Surrey resident concern about plumbing issues.

Damage claims are investigated.

HEALTH AND SAFETY IS A SHARED RESPONSIBILITY.

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